

Electronic Acknowledgement Receipt

EFS ID:	7741069
Application Number:	10811439
International Application Number:	
Confirmation Number:	1477
Title of Invention:	Enhancing insight-driven customer interactions
First Named Inventor/Applicant Name:	Robert E. Wollan
Customer Number:	81331
Filer:	John Stuart Sieman/Anna Michaud
Filer Authorized By:	John Stuart Sieman
Attorney Docket Number:	10761.1460
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Application Type:	Utility under 35 USC 111(a)

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Submitted with Payment	yes
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Payment was successfully received in RAM	\$ 130
RAM confirmation Number	3136
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
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1	Request for Continued Examination (RCE)	RCE.pdf	63512 04b7e02325d83e0a8b23d30a0c1f122028c285d9	no	1
Warnings:					
This is not a USPTO supplied RCE SB30 form.					
Information:					
2	Extension of Time	EXTENSION.pdf	31608 dbc7c0806d0776797bf8b4309d62c1b3c887d6e3	no	1
Warnings:					
Information:					
3		IDS.pdf	106562 182c0c4d0ee36e743c2d3782bb6704c4dc578b036	yes	3
	Multipart Description/PDF files in .zip description				
	Document Description		Start	End	
	Transmittal Letter		1	2	
	Information Disclosure Statement (IDS) Filed (SB/08)		3	3	
Warnings:					
Information:					
4	NPL Documents	CANADIAN-OA.pdf	132461 2c5cedb305b0578c9c3da94a58ae9773eeb3365	no	3
Warnings:					
Information:					
5	Fee Worksheet (PTO-875)	fee-info.pdf	30030 61aef02a26a1b4b0f8ba6efc0f15660253655c8	no	2
Warnings:					
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Total Files Size (in bytes):			364173		

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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.